

## **Pumpkin Extravaganza Event Booking Terms**

<u>Adult Ratios -</u> For safety reasons, all children require adult supervision whilst carving pumpkins. By booking this event you agree to bring at least 1 guardian per 2 children participating. Failure to do so may result in your group being asked to leave, as we need to ensure the safety of all participants.

In busier sessions, any adults attending in addition to the above ratios may be asked to remain in the waiting area of our events space for the duration of the session. Please be mindful of the number of adults you are bringing with you for this reason, to avoid disappointment. By booking this event you accept that additional adults may be asked to remain outside the main events space.

<u>Cancellations</u> require 48-hours notice. Rescheduling may not always be possible due the popularity of the event. Refunds will not be given for cancellations made within 48 hours of session start time.

<u>Infants (under 2) accompanying an older sibling</u> who you do not intend to participate in the activity will not need to be paid for. A pumpkin is not included. If you would like a pumpkin included for your under 2, please purchase them a ticket.

<u>Infants (under 2) NOT accompanying an older sibling</u> must be paid for. We advise that this experience is most suitable for age 2+ and is not aimed at infants.

<u>Late Admissions -</u> Sessions start at the time you have booked and last one hour. Please arrive 5-10 minutes before your allotted time slot if possible to be checked in. The performance will begin at the time stated on your booking. Latecomers may not be admitted, and tickets cannot be moved or refunded on the day as per our booking terms. If due to late admission you cannot complete the pumpkin carving activity in the allotted time, this will need to be taken away and completed at home.